

Terms & conditions regarding payment methods

June 2022

1. Recurring payments via SEPA Direct Debit

By accepting this form, you authorise Shell EV Charging Solutions B.V. (hereafter “**Shell Recharge Solutions**”) to send recurrent collection instructions to your bank to debit your account and you authorise your bank to debit your account on a recurrent basis in accordance with the instructions from Shell Recharge Solutions. As part of your rights, you are entitled to a refund from your bank under the terms and conditions of your agreement with your bank. Your rights are explained in a statement that you can obtain from your bank.

2. Recurring payments via Credit or Debit Card

You are hereby providing Shell Recharge Solutions with your consent to be automatically charged each month for charge services and/or subscription and transaction costs. If you register—regardless of which one of our paid subscription options you choose (as defined in the General Terms and Conditions) — or if you make a different type of purchase, your credit card information (such as card type and expiry date) and other financial information that is required by us or by our payment processing partners to handle your payment, will be collected and processed. Such information will not be stored by us and will be processed by our payment provider Adyen. The recurring amount will be charged at every billing cycle. Your bank or credit card company can inform you about any observed steps involved in this process.

3. One-time payment per charging session

You are hereby providing Shell Recharge Solutions with your consent to be charged for costs and expenses made for a specific charging session. Upon starting this charge session, your credit card or bank card information (such as card type and expiry date) and other financial information that is required by our payment processing partners to handle your payment, will be collected and processed. Such information will not be stored by us and will be processed by our payment provider Adyen. Our payment processing partner will make a temporary pre-authorisation on your debit or credit card to verify the available balance and to enable you to initiate the charging session. At the end of your charging session the final cost will be charged to your card and any remaining pre-authorized amount will be released. Please contact your bank or credit card company in case you require further information on this process.