

DRIVE CARBON NEUTRAL & WIN TERMS AND CONDITIONS

1. The Promotion

- 1.1. The Promoter of the "P4 Drive Carbon Neutral" promotion (the "Promotion") is Shell U.K. Oil Products Limited (as agent for Shell U.K. Limited), Shell Centre, York Road, London, SE1 7NA (the "Promoter").
- 1.2. The Promotion runs across participating Shell Service Stations which offer Shell Go+ in England, Scotland and Wales and is open from 00.01 GMT on the 8th July 2021 to 23.59 BST on the 1st September 2021 ("Promotion Period").

2. Participants

- 2.1. This Promotion is only open to residents of Great Britain (England, Scotland and Wales) aged 18 or over (at the time of entry into the competition) who are holders of a Shell Go+ account and have 'opted in' to Drive Carbon Neutral, excluding employees of the Promoter
- 2.2. By entering this Promotion, you agree to be bound by these Terms and Conditions

3. How to Enter

- 3.1. The Promotion will run at participating Shell Service Stations in England, Scotland and Wales.
- 3.2. For the purposes of these Terms and Conditions, "Shell Go+" is the loyalty scheme operated by Shell and a "Shell Go+ Member" is a member of Shell Go+.
- 3.3. Customers must 'opt in' to Drive Carbon Neutral through the Shell App
- 3.4. Once a customer has 'opted in', they will be automatically entered into a prize draw every time they scan their Shell Go+ card during the promotional period. Should a customer not wish to be part of this Promotion, they should advise the Promoter at shellcarbonneutral@hrg.co.uk and will not be included in any prize draw.
- 3.5. Customers who have already 'Opted in' prior to the promotional period will be automatically entered into a prize draw every time they scan their Shell Go+ card during the promotional period

4. Winner Selection

- 4.1. Winners will be drawn at random from all Shell Go+ members who have 'opted in' to Drive Carbon Neutral
- 4.2. For tier 1 prizes, the prize draw will happen every Thursday during the promotional campaign
- 4.3. For tier 2 prizes, the prize draw will happen within 7 days of the promotional period ending

5. Prizes

- 5.1. Tier 1 – Forest holiday x 8 – 1 per week of the promotion
 - 5.1.1. Prize package for 2 adults includes:
 - Travel allowance of £50 per person
 - 3 nights' accommodation in winner's choice of location, with options including cottages/lodges, cabins, treehouses and luxury glamping sites
 - Luxury food hamper delivered to accommodation for winner's arrival
 - Evening meal at a top local gastropub or restaurant, specializing in locally sourced food, to the value of £50 per person
 - £250 spending money
- 5.2. Tier 2 – Pela phone cases x 1000
 - 5.2.1.1. Each winner would be given a unique e-code, loaded with a value of £38, which they can use to purchase a phone case of their choice on the Pela website.
- 5.3. Each winner will be contacted via email to notify them of their prize

6. Promoter Rights

- 6.1. The Promoter may in its sole discretion cancel, terminate, modify, amend or suspend the Promotion or these Terms and Conditions, or invalidate any affected entries.



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- 6.2. The Promoter and its associated agencies and companies will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense or damage which is suffered or sustained (whether or not arising from any person's negligence) in connection with this Promotion, except for any liability which cannot be excluded by law (including personal injury, death and fraud) in which case that liability is limited to the minimum allowable by law.
- 6.3. If an act, omission, event or circumstance occurs which is beyond the reasonable control of the Promoter and which prevents the Promoter from complying with these Terms and Conditions the Promoter will not be liable for any failure to perform or delay in performing its obligations.

7. Privacy Policy

- 7.1. The Promoter may collect and process the following personal data about Participants: name, contact number, email address, date of birth and county of residence.
- 7.2. The Promoter may use the information it has about Participants in the following ways:
 - 7.2.1. To organise the management of the Promotion) and communicating with Participants in relation to the Promotion in accordance with the Promoter's legitimate interests. The "legitimate interests" of the Promoter include the proper administration of the Promotion and compliance with these Terms and Conditions.
- 7.3. The Promoter will not keep personal data relating to Participants for longer than is necessary for the purpose for which it was collected. Data relating to Participants will be retained by the Promoter for a reasonable period after the Promotion closes to assist the Promoter in operating promotions in a consistent manner and to deal with any queries relating to the Promotion. Notwithstanding the above, the Promoter may retain Participants' personal data where such retention is necessary for compliance with their legal obligations.
- 7.4. The Promoter is the Data Controller in relation to processing personal data of Participants to the Promotion. The Promoter can be contacted by email at the email address: generalpublicenquiries-UK@shell.com.
- 7.5. The personal data that the Promoter has from the Participants may be transferred to, and stored at, a destination outside the European Economic Area ("EEA"). It may also be processed by staff operating outside the EEA who work for the Promoter. The Promoter will take all steps reasonably necessary to ensure that Participants' personal data is treated securely and in accordance with this clause 7 and the General Data Protection Regulation including ensuring that the transfer is made subject to appropriate safeguards including the use of standard data protection clauses approved by the European Commission.
- 7.6. The Promoter has implemented technology and policies with the objective of protecting your privacy from unauthorised access and improper use.
- 7.7. Personal data provided by Participants will only be used in accordance with the Privacy Policy set out in this clause 7 which is also made available on the promotional web page.
- 7.8. To exercise the right to (a) request to access, update, correct or delete any personal data, (b) object to or request the restriction or processing personal data or (c) request data portability in accordance with individuals' rights under the General Data Protection Regulation. Participants should send their request to: generalpublicenquiries-UK@shell.com.
- 7.9. Where Participants have given the Promoter consent to the specific processing of their personal data, they have the right to withdraw that consent at any time. The withdrawal of such consent will not affect the lawfulness of the processing of that personal data prior to the withdrawal of consent. Should a Participant wish to withdraw their consent, please email the Promoter at generalpublicenquiries-UK@shell.com.
- 7.10. If a Participant is unhappy with the way in which the Promoter has collected, processed or handled their personal data, they can make a complaint to the Information Commissioner. Further information can be found on the Information Commissioner's website at www.ico.org.uk or via their helpline on 0303 123 1113.

8. General

- 8.1. If any provisions of these Terms and Conditions are judged to be invalid, illegal or unenforceable, this shall not affect or impact the continuation in full force and effect the remainder of the provisions.
- 8.2. By entering this Promotion, entrants agree to be bound by these Terms and Conditions.
- 8.3. These Terms and Conditions are governed by English law and shall be subject to the exclusive jurisdiction of the courts of England and Wales.

