

JAMIE OLIVER deli by Shell

P2 FAQs

QUESTION	ANSWER
Is it more expensive?	The new range is slightly more expensive (less than 1Op on average).
Why is it more expensive?	It is more expensive because 1) compensation for general inflation; 2) improved ingredient welfare status.
Do you have a price menu?	Yes, a list of RSP will be available.
What changes have you made to the range?	We have restructured our product range in to 3 clear tiers; entry level (cheese/ham & cheese) / classics (new classic, ie egg & cress, tuna and sweetcorn, bacon & chicken) / new favourites (chicken tikka/spicy BBQ wrap). (Please see list attached).
Do you have a better selection for kids now?	Our entry level sandwiches are ideal as well as some of our classics
What products have been delisted?	Four products have been delisted: Apple coleslaw SMOKED HAM & MUSTARD / Mediterranean ROAST VEG & RICOTTA Mustardy mayo BIT FLATBREAD / Salsa mayo CAJUN-STYLE CHICKEN
Do you have vegan/vegetarian options?	Yes we have got over 85 products n the range, which will include delicious vegetarion options. You can see the full product range at www.shell.co.uk/jamieoliver
Do you use free range eggs/chicken/mayo?	The eggs we use are free range eggs, organic or cage free barn eggs.
Do you have a product menu and price list?	Yes, product range and price will be www.shell.co.uk/jamieoliver
Are they locally sourced products?	We only source from the best manufacturers who delivers the best products and meets our high-level food safety standards. We source from over 12 suppliers across the country.
Do you offer Halal & Kosher options?	No, none of the product are Halal certified.
Do you have nutrition info/calorie content?	Yes, all products will have the nutrient info on the packaging and on the website.
Do products have allergen advice clearly marked?	Yes, Allergy advice: We prepare your orders where nuts, sesame and other allergenic ingredients are used. We cannot guarantee products served in this area will not contain traces of these allergens. If you have an allergy, please ask a team member every time you visit as ingredients may have changed since your last purchase.
Are they all organic?	No, not all products are organic
Is there an offer for GO+ customers?	Yes, from 9th April - 6th May, GO+ customers will receive £0.50p off a sandwich. T&Cs apply (to be supplied).
Can I redeem the £0.50p off as part of a Combo Deal?	No.
There is 10% off Jamie Oliver deli by Shell range as an always on reward within GO+?	We might run special promotions from time to time where we can offer bonus points on certain products to boost your SDC point balance.
Is packaging recyclable?	Currently not all food packaging is recyclable however, we have just rolled out recompostable bags at all our company owned Shell Service Stations.
Are you doing anything regards to food waste?	Shell UK Retail consistently achieve Zero Waste to Landfill. Our food waste is processed and used in Anerobic Digestion the process by which organic matter such as food waste is broken down to produce biogas and biofertiliser.
Do you use producs from sustainable sources (do you use Palm oil etc.)?	Palm Oil used in the products comes from RSPO certificated sustainable sources.
Are you offering this on all Shell Stations?	Jamie Oliver deli by Shell is available at Selected Shell Service Stations. Please visit https://www.shell.co.uk/motorist/food/jamie-oliver.html to find out the available Shell Service Stations.
When will I have Jamie Oliver deli by Shell hot food in my local Service Station?	We are offering chilled food range on selected When will I have Jamie Oliver deli by Shell hot food in my local Service Station and hot food will become available at different stages.
Why are some Service Stations offering the range and some are not?	Jamie Oliver deli by Shell is offered on Service Stations that are owned and operated by Shell. We have got a Dealer network where Dealers can chose their own shop products.