

TERMS AND CONDITIONS: SHELL UK LUBRICANTS LOYALTY PROGRAMME 2025 (the “Promotion”)

Acceptance of these Terms and Conditions is a condition of entry and entry instructions form part of these Terms and Conditions. Entry indicates acceptance of these Terms and Conditions.

The promoter is Shell UK Oil Products Limited of Shell Centre, London SE1 7NA (“Shell”).

RESTRICTIONS ON ENTRY

1. The Promotion is solely open to **independent workshop sites** (“IWS”) in the United Kingdom (England, Wales, Scotland & Northern Ireland). IWS is defined as any independently owned workshop that any member of the public can have work undertaken to their vehicle.
2. A purchase is necessary to enter the Promotion, as detailed below.

THE PROMOTION

3. The Promotion period will run from 09:00 BST on 1 January 2025 until 23:59 BST on 31st December 2025 (the “Promotion Period”).
4. There will be one overall Promotion, taking into account all valid qualifying transactions made throughout the period detailed in clause 5 below.

HOW TO ENTER

5. To participate in the Promotion, purchase Shell lubricants (Helix, Advance Rimula, Coolants, Spirax or Gadus) from Euro Car Parts & Digraph within England, Scotland Wales and Northern Ireland between 1st January 2025 and 31st December 2025 inclusive and register by completing the online form at (www.shell.co.uk/helixloyalty).
6. Individual IWS qualifying volumes will be shared between LKQ ECP/Digraph and Shell on a monthly basis during the Promotion Period. Each IWS will receive an individual summary statement, which will be sent via Shell to the IWS on a **quarterly** basis; this statement will summarise points accumulated. Garages have the choice to save points or **spend on a quarterly basis**. All points must be spent by the 31st January 2026 otherwise they become void.
7. Shell reserves the right to exclude any transaction for any reason. Shell’s decision as to which transactions are eligible to take part in the Promotion is final and no correspondence will be entered into.
8. Participants are responsible for all costs and expenses relating to participation in the Promotion.

PRIZES – TRADE SMR

9. IWS can choose to spend their points on the items outlined below.

Shell Branded Items	Point (Each)
a) Shell Branded Beanie Hats	95 pts
b) Shell Branded 5 Litre Jug	100 pts
c) Shell Branded Seat Cover	215 pts
d) sweatshirt (co brand available)	245 pts
e) Shell Branded Soft Shell Jacket	290 pts
f) Shell Branded Wing Cover	305 pts
g) Shell Branded Hand Pumps	320 pts
h) Heavy duty work trouser (co brand available)	370 pts
i) Waterproof work jacket (co brand available)	540 pts
j) Shell Branded A5 Invoice Sleeves (150)	695 pts
k) Shell Co-Branded Reception Sign	2270 pts
l) Shell Branded Double Drum Bund	5520 pts

Tec Items / Vouchers Items

m) Amazon £50 e-voucher	650 pts
n) Lifestyle £50 e-voucher	650 pts
o) Nespresso Vertu Plus Coffee Machine	1075 pts
p) Electronic Drum Level Indicator	1285 pts
q) Fitbit Versa 4	2650 pts
r) Apple Ipad Mini	6150 pts
s) 50 Inch Smart TV	6250 pts

Subscription / Training Items (*Double Points Earned if you decided to select any of the following items*)

- t) Level 3 – Social Media – Winning New Business 1400 pts (each individual course)
- u) Level 1 - Focus on Exceptional Customer Service 1400 pts (each individual course)
- v) WCFMC - 1 Year Paid Subscription 1750 pts
- w) Hybrid Training 4495 pts (each individual course)
 - a. Level 2 & 3 Award in Hybrid Electric Vehicle Routine Maintenance Activities & System Repair and Replacement
 - b. Level 4 Award in the Diagnosis, Testing and Repair of Electric/Hybrid Vehicles and Components

10. For Shell Branded Items & Tec Items; only points accrued can be spent, and in turn will be deducted from the overall amount accrued.

11. IWS have the option to select a "Subscription / Training Item" and contractually agree to purchase the required points/volume by the end the 31st December 2025. On this basis, Shell will pre-purchase the selected item for the garage to get the most of it during the year. A formal agreement would be produced and signed by the IWS. Failure to fulfil the agreement would result in the IWS being charged the full value of the Item.

12. Items listed can be altered and updated as required. Shell will update all registered users if and when this may occur.

13. The prizes are as stated and cannot be sold or exchanged for cash, goods or services.

NOTIFICATION & VERIFICATION OF PRIZES

14. IWS will be notified if their accrued points at the beginning of each new month.

15. Where applicable, prizes will be sent by courier. All postage costs will be paid by Shell.

16. Shell reserves the right to verify the identity of each winner.

DATA PROTECTION

17. Participants' data will be provided to Shell on their behalf by ECP as Shell distributor. Any personal data submitted as part of the Promotion will be stored and processed on behalf of Shell as data controller in accordance with applicable local data protection laws. Entrants agree that such data may be used for the purposes of administering the Promotion, to contact winners of the Promotion and for such other purposes as stated in these Terms and Conditions. Winners' names will be provided on request. A request to access, update or correct any information should be directed to Shell at the address set out below.

GENERAL

18. Shell's decision in all matters relating to the Promotion is final and no correspondence will be entered into. Shell reserves the right to investigate any activity it believes to be of a fraudulent nature and to disqualify any participants that it believes are carrying out fraudulent activity or otherwise seeking to circumvent these Terms and Conditions.

19. Shell reserves the right to cancel, terminate, modify/amend or suspend the Promotion or these Terms and Conditions at any time and for any reason, either in whole or in part, without prior notice. In the case of any changes to these Terms and Conditions a revised version will be provided to participants as soon as reasonable practicable.

20. In the event of unforeseen circumstances Shell reserves the right to offer alternative prizes of equal or greater value.

21. By accepting a prize, a winner agrees to hold Shell and its affiliates harmless against any and all claims and liability arising out of the award of or the use, misuse or redemption of any prize. Where the law implies warranties which cannot be excluded, Shell's liability for breach of those warranties is limited to resupplying the prize (or paying for the costs thereof), where this is permitted by law. The winner assumes all liability for any injury or damage caused, or claimed to be caused by participation in this Promotion or use or redemption of any prize.

22. Neither Shell nor its agents shall be liable under or in connection with these Terms and Conditions, the Promotion or the use or redemption of any prize for any indirect, special, or consequential cost, expense, loss or damage even if such cost, expense, loss or damage was reasonably foreseeable or might reasonably have been contemplated by the participant and Shell or its agents and whether arising from breach of contract, tort, negligence, breach of statutory duty or otherwise.

23. This Promotion, including these Terms and Conditions, is governed by the laws of England and Wales and you submit to the exclusive jurisdiction of the English courts in relation to any dispute arising under or in connection with the Promotion and/or these Terms and Conditions.

Please keep these Terms and Conditions for future reference.