OPERATIONS
The Shared Business Service Centre (SBSC) Glasgow is one of a broad range of business services that collectively produce a broad range of business services, including Finance, IT, Customer Services, Contract & Procurement and HR.

Today, about 1000 employees work at the Glasgow site.

KEEPPING PEOPLE SAFE

Keeping our employees and contractors safe is our top priority.

Goal Zero: adheres to the belief that we can operate without fatalities or significant incidents despite the often difficult conditions in which we operate. To support this aim, we continue to roll out initiatives to strengthen our safety culture. This includes improving the safety leadership skills of staff, streamlining our requirements and rewarding successful performance.

VALUES

As a global energy company, we set high standards of performance and ethical behaviour. Back in 1976, we were one of the first FTSE 100 companies to introduce Business Principles. We’re judged by how we act – our Business Principles, Code of Conduct and Code of Ethics are based on the principles of honesty, integrity and respect for people. The Shell General Business Principles. We are judged by how we act – our Business Principles. We are judged by how we act – our Business Principles. We are judged by how we act – our Business Principles.

THE ENERGY CHALLENGE

We’re working hard to make energy cleaner – that’s why we have a focus on natural gas. It is the cleanest fossil fuel and there is an abundant supply of it. We’re working hard to make energy cleaner – that’s why we have a focus on natural gas. It is the cleanest fossil fuel and there is an abundant supply of it.

OUR NATIONAL SOCIAL INVESTMENT PROGRAMME

Shell Livewire and Shell Springboard approximately £7.38 million has been awarded to support entrepreneurs in the UK.

Shell has had a home in the United Kingdom since the founding of Shell Transport and Trading in 1897. While our UK business is smaller than it was 10 or 20 years ago, we are still a very significant British company and the UK remains important for Shell. British company and the UK remains important for Shell.

OVERVIEW

Shell aims to be a forward-thinking energy company, providing a competitive shareholder return, while also helping to meet global energy demand in an affordable and responsible way.

In Upstream, we focus on exploring for new global oil and gas reserves, and developing major projects where our technology and know-how add value to the resource holders. Our emphasis remains on sustained cash generation from our existing assets and selective investments in growth markets.

Projects & Technology manages the delivery of Shell’s major projects and drives the research and innovation to create technology solutions around the world.

Related business functions and services support our three core businesses above.

Our national Social Investment programmes include:

• Shell Livewire – supporting and recognising young entrepreneurs by providing independent online business advice, monthly startup awards and an annual Shell Livewire Young Entrepreneur of the Year Award – www.shelllivewire.co.uk
• Shell Springboard – supporting small businesses with commercially viable and innovative low-carbon business ideas that will deliver greater amounts of cleaner energy – www.shellspringboard.org
• Shell Education Service – providing interactive science workshops for primary school children in the UK; to help inspire them to pursue a career in science and engineering – www.shell.co.uk/ees

For further information see
www.shell.co.uk
Shell has been a leading player in the North Sea for more than 30 years, using our cutting-edge technology to maximise production from existing oil and gas fields and to develop new resources.

In the UK sector of the North Sea, Shell produces around 11% of UK oil and gas on behalf of Shell and its joint venture partners. Shell has interests in more than 30 fields, operating more than 30 offshore installations, 33 subsea installations, two FPSOs (Floating Production Storage and Offloading vessels), three onshore gas plants and a marine terminal for the distribution of Natural Gas Liquids globally.

Gas is the cleanest burning fossil fuel. It is abundant, affordable and part of the low-carbon energy solution – and it is accessible to us here in the UK. Shell holds a key strategic position in enabling security of energy supply to the UK through our infrastructure, which is capable of meeting 25% of UK gas demand. Our strong energy links across Europe and the Ormen Lange pipeline from Norway have the potential to meet 20% of the UK’s gas needs.

Shell also plays a key role in the UK downstream sector.

Shell has invested significantly in the North Sea over the past 30 years or so. In 2012 we invested a further £1.3bn, directed at existing assets with the remainder on new projects. We manage our portfolio with an eye to the future and to creating the most value. This includes extending the production lives of some fields and developing new projects.

We have helped diversify the UK gas supply by bringing Norwegian gas into the UK market. We are working with SSE and the UK government to explore sending CO2 from SSE’s Peterhead Power Station in Scotland to the Goldeneye reservoir in the North Sea for long-term storage. Our engineers in the UK are bringing technical expertise to projects both here and abroad.

UPSTREAM AT A GLANCE

- Produces 11% of UK oil and gas on behalf of Shell and its joint venture partners
- Operates on infrastructure that is capable of storing 30% of gas in the UK
- Operates more than 30 platforms and 33 subsea installations
- Three onshore gas plants at St Fergus, Bacton and Mossmorran
- One marine terminal
- Two FPSO vessels

DOWNSTREAM

Headquartered in London, our Downstream business is passionate about our fuels and commercial products, and we make our mark in the following ways:

- Shell UK Retail delivers more than 1,000 Shell-branded service stations serving 6 million customers a week. At the same time, we use our expertise to help every drop of fuel go further, with products such as Shell FuelSave and driving insights on how motorists can save money.
- Shell fuels and lubricants, including Shell FulNet, Shell V-Power Nitro+ and Helix, are backed by unique technological expertise and decades of research and development by some of the best scientists from around the world, all working to help customers get the most out of every drop.
- Customers with both large and small – and national or international – fleets can choose a Shell Fuel Card that is right for their business. With tight controls and the provision of relevant information, they can help drive down your expenditure and improve fleet management.
- Shell also offers Shell Driver’s Club, our loyalty programme, which gives customers points that they can redeem for discounts on fuel and other benefits.
- Shell Chemicals is one of the world’s largest petrochemical operators, and has been producing petrochemicals in the UK for more than 80 years. Delivered directly from our North Sea gas production supply petrochemicals manufacturing by companies in the UK and Europe, making the building blocks for a host of everyday products from plastic bags and bubble bath to car fuel pumps.
- A network of Shell Distributors supplies bulk fuels and lubricants to domestic, farming and commercial customers, including airports, around the UK.
- Shell Trading employs around 1,000 people and trades a wide range of refined products, natural gas, chemical feedstocks and environmental products, such as CO2 allowances.
- The Shell Shipping organisation within Shell Trading is based in London and is focused on maritime professionals across the globe. It safeguards Shell’s long-term reputation by maintaining the highest levels of safety, security and environmental performance.
- Shell Aviation, the UK market is crucial to the European business. Shell currently supplies major airports across the British Isles, including Heathrow and Birmingham, and provides fuel for about 800 aircraft each day.
- Shell began supplying Rhenus production in the UK in 1920 with the opening of the Shell Haven refinery. Today, we manufacture lubricants at refineries around the world and are one of the leaders in research into new biobased and biopharmaceutical applications.

PROJECTS & TECHNOLOGY

Our Projects & Technology organisation – including teams based in Aberdeen and London – provides technical services and technology capability in Upstream and Downstream activities.

It manages the delivery of major projects around the world and drives research and innovation to create tomorrow’s technology solutions. Projects & Technology works with national and international universities and other companies to foster the best ideas into reality. Shell is currently the largest investor in research and development among the major oil companies.