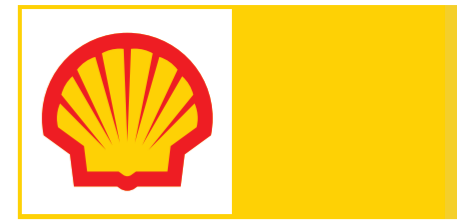


Fraud Matters United Kingdom



Independent research commissioned by Shell uncovers the commercial vehicle industry view on fuel related fraud and how it can be stamped out¹

1) Fleet managers believe fuel related fraud is a serious issue and recognise that tightening their practices could create major fuel cost savings. Fleet drivers agree

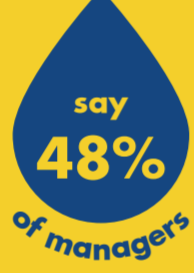
Fleet managers



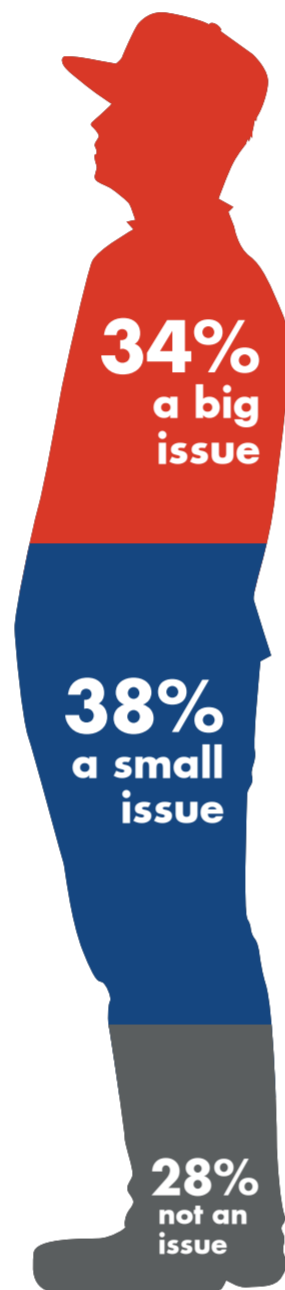
say 14% of managers



say 48% of managers



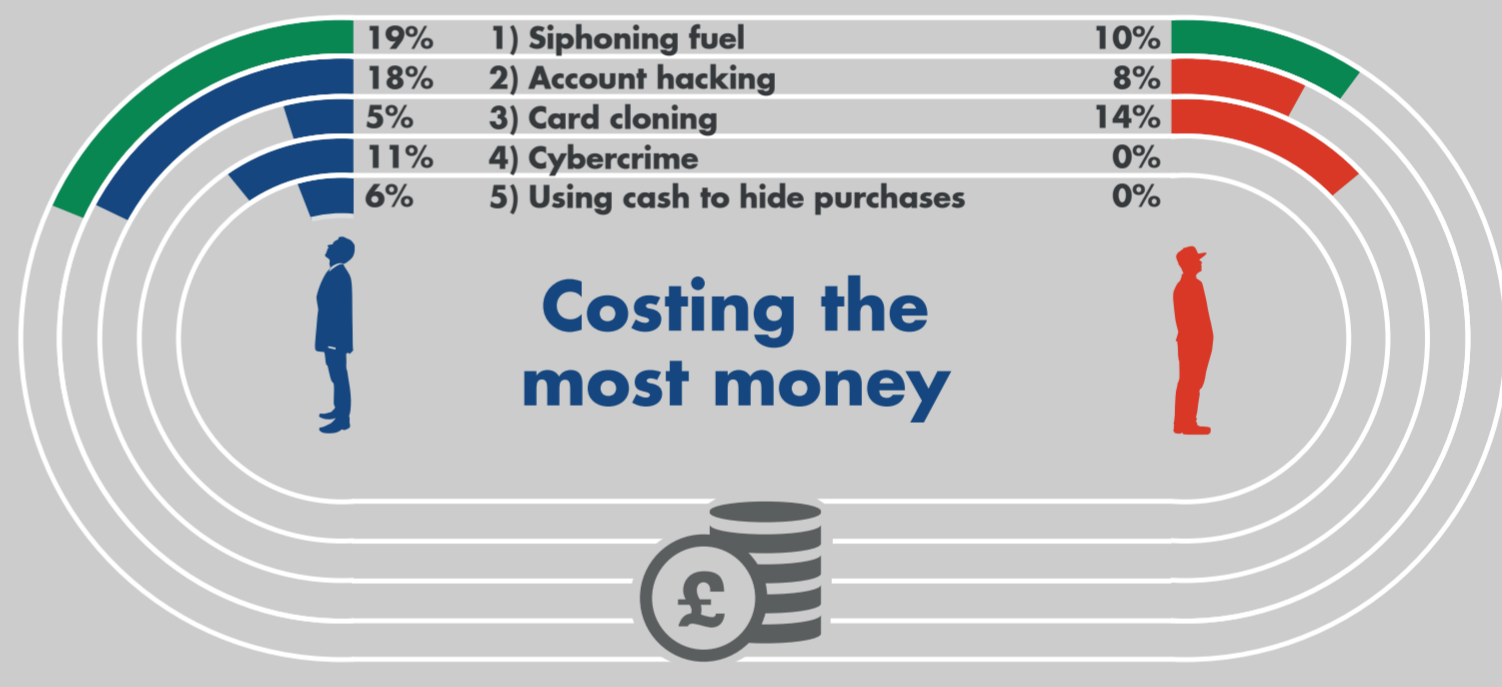
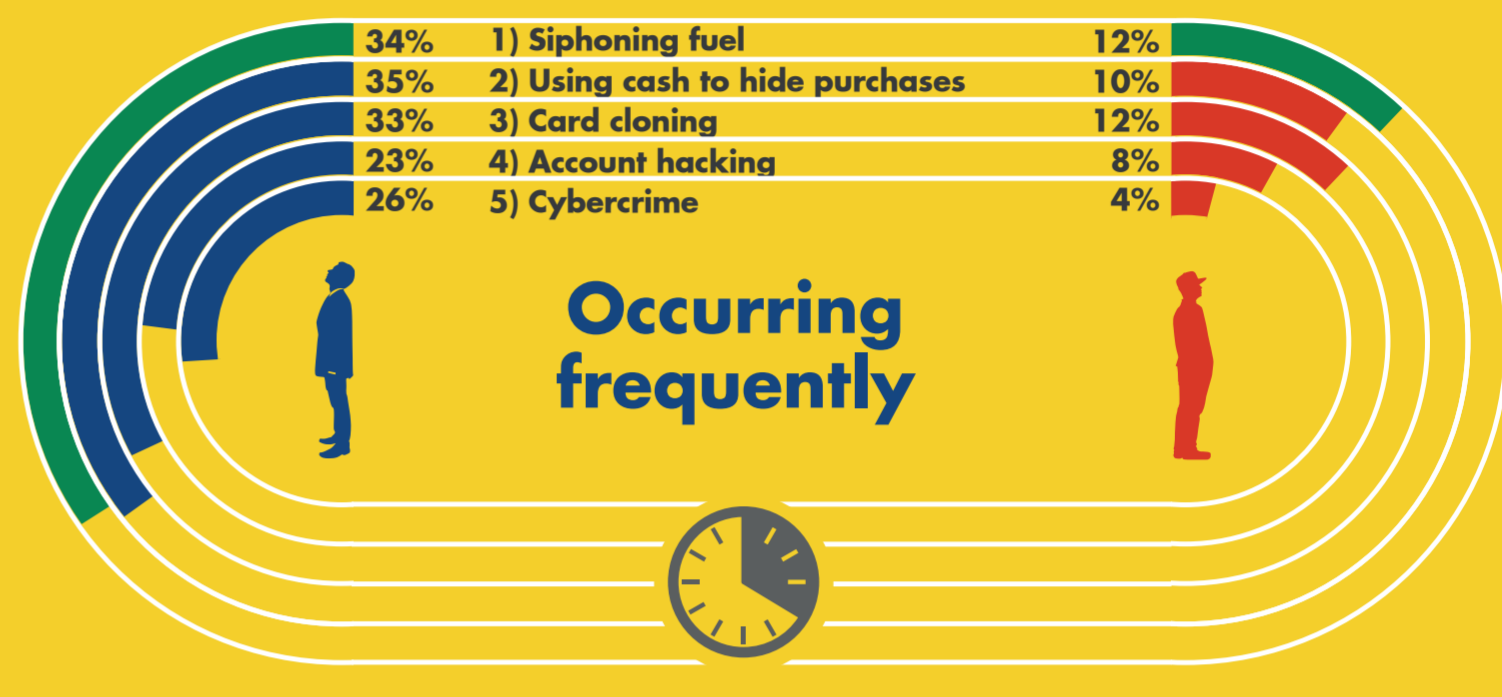
Fleet drivers



1 in 4 have seen another driver act fraudulently



2) And both consider siphoning fuel to be the most costly and frequent activity



3) Education has an important role to play in helping drivers understand fraud trends and issues



Say 37% of fleet managers

4) But unfortunately few are able to provide training due to a lack of time and money



28% of fleet managers run training courses for their drivers

5) So the latest information doesn't make its way from the office to the drivers



61% understand latest fuel related fraud trends and issues

6) How can Shell help you combat fraud?



PIN protected cards which allow secure transactions



Onsite cameras in the UK



Only UK fuel card provider with a dedicated team of experts constantly reviewing transactions



24/7 real-time fraud alerts, card blocking, secure invoicing, filtering 260m transactions a year